

# THEATRE PASSE MURAILLE

*Theatre Passe Muraille (pronounced “Theatre Pass Mur-eye”)*

## Visual Story



This Package aims to support people with autism, communication difficulties, learning disabilities and those with English as a second language. It can be used to help anyone access and understand their experience in the building.

**Need more information, or would you like to schedule a familiarization visit?**

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Theatre Passe Muraille is located at: 16 Ryerson Avenue, Toronto ON  
**Questions?** Email [chantelm@passemuraille.on.ca](mailto:chantelm@passemuraille.on.ca) or call 416-504-8988 x 2172

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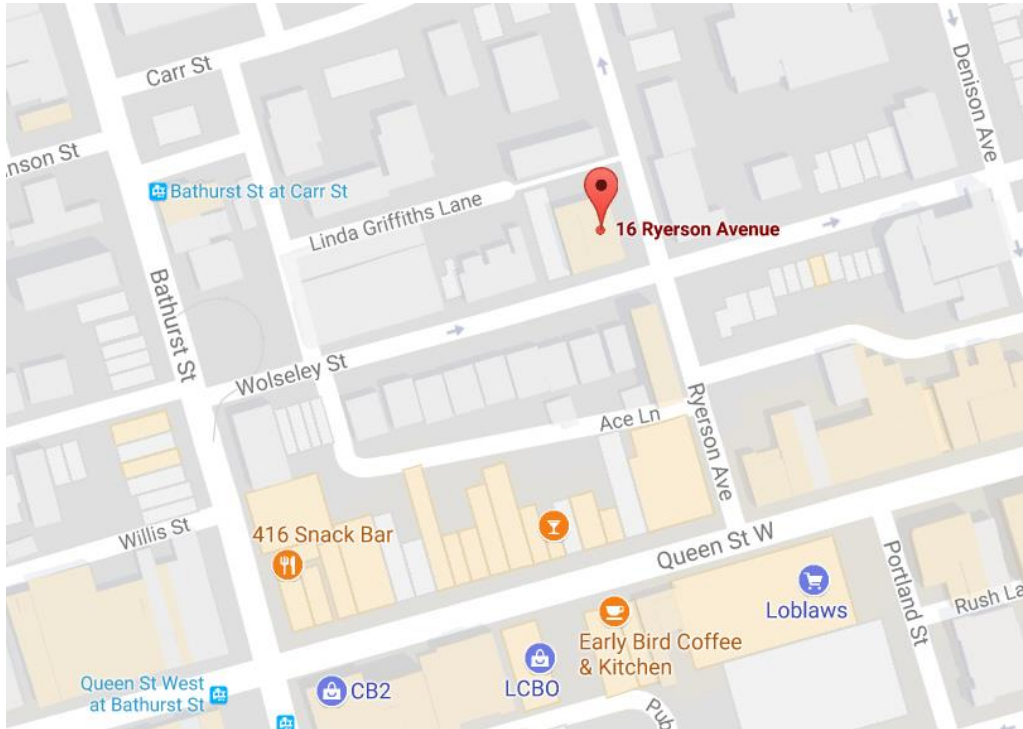
**THE  
READY  
COMMITMENT**

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## How to get here

Theatre Passe Muraille is located at 16 Ryerson Avenue in Toronto.

We are one block North of Queen Street W and one block East of Bathurst Street.



**This picture shows our location (with a red mark) on a map of the surrounding area.**

### By Car – parking info

There is a small amount of street parking available around the theatre. A paid parking lot (Green P) is located at the corner of Wolseley Street and Augusta Ave.

### By the TTC

From Osgoode Station: Take the Queen Streetcar west to Bathurst Street. Travel back one block East on Queen to Ryerson Avenue. Then walk North on Ryerson one block.

From Bathurst Station: Take the Bathurst Streetcar south to Queen Street. Travel East on Queen one block to Ryerson Avenue. Then walk North on Ryerson one block.

**TTC Accessible Trip Planner:** [http://www.ttc.ca/Trip\\_planner/index.jsp](http://www.ttc.ca/Trip_planner/index.jsp)

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## Theatre Passe Muraille Main Entrance

Theatre Passe Muraille is a building that has theatre, music and dance performances, as well as other events.

There are two (2) theatre spaces in our theatre. The Mainspace seats 185 people on two levels and the Backspace seats 55 people.



**This picture shows the main entrance to the building.**

There is no automatic button to open the doors from the outside so you may need someone to help you with the doors; our staff members are good people to help.

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## The Lobby



**This picture shows the Theatre Passe Muraille Lobby.**

This is where you will enter into from outside. In the lobby you can pick up tickets, use the washroom or access the theatre spaces. There will often be a small bar open in the lobby as well.

Before the show starts the lobby might have a lot of people waiting for the theatre spaces to open and may be loud with their talking. You are safe in the lobby.

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If you need to leave during a show for whatever reason you are welcome to sit in the lobby and you can ask the House Manager for help if you need it. You may still hear some of the sounds from the play while you are in the lobby but it should be quieter than inside the theatre space.

### The Box Office



**This picture shows the Theatre Passe Muraille box office.**

If you are visiting Theatre Passe Muraille you might need a ticket for your event. You might have bought tickets in advance or be buying them today. You can pick up purchased tickets or buy a ticket at the box office from the Box Office Associate.

When you enter the theatre for your show or event, an usher will take your ticket from you and rip it, then give you a part of the ticket back to keep.

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## The Washrooms

When facing the box office if you turn to the left there is a hallway to the washrooms.



**This is the hallway to the washrooms.**

The washrooms are gender neutral so you may go in either one. There are descriptions on the doors about what is in each washroom so you can decide which one to enter based on your needs.

There are accessible stalls in each washroom. There are no push buttons to enter the washrooms so you may need someone to help you with holding the doors open; our staff members are good people to help.

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## The Mainspace Theatre



This is a picture of the Mainspace Theatre, taken from the 2<sup>nd</sup> floor, showing the stage.



This is a picture of a full audience, taken from the 2<sup>nd</sup> floor above the stage.

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## The Mainspace Theatre (continued)

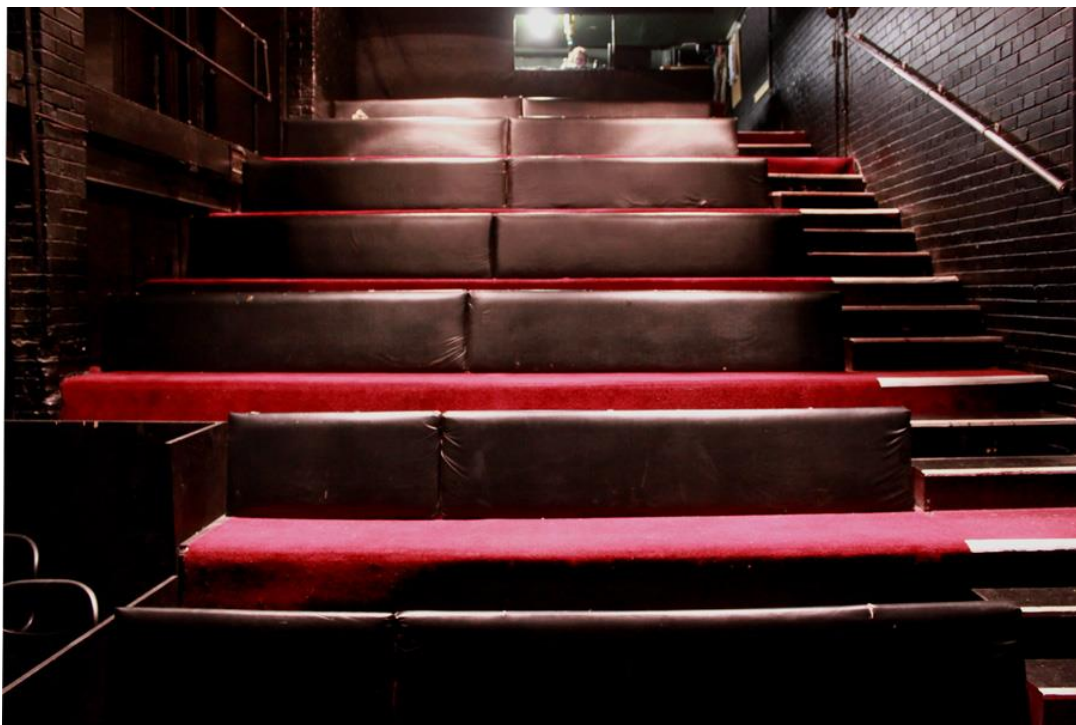
The Mainspace doors will be opened half an hour before your show is set to start. Sometimes the stage or seating looks a little bit different depending on the show. If you need to leave the space at any time you can exit through the door to the lobby.

There is also an upstairs to this theatre where there is a bar and smaller stage, as well as more seating. You can go upstairs through the lobby or a staircase inside the theatre.



**This is the bar area, there is also seating up here and an exit into the lobby.**

## The Backspace Theatre



**This is where you will sit during the show.**



**This is what the stage will look like when you are sitting in the audience.**

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## The Backspace Theatre (continued)

The Backspace usually opens 15 minutes before the show is scheduled to start. You may want to use the washrooms in the lobby before going to see your show.

We have seat cushions on the benches and extra padding for your back if needed, just ask the Front of House Manager.

There are two entrances and exits to the space, one at the top of the audience seating and one where you will enter.

## People you might see

**Box Office Associate:** This is the person that will be sitting in the box office and will welcome you when you enter the lobby. They will help you pick up your tickets to the show or help you buy tickets if you have not purchased tickets before coming to the theatre.

**Front of House Manager:** This person will be moving around the space to answer questions plus will make sure you get into the performance and see the show.

**Volunteer Usher:** This person will take your ticket from you before you enter the theatre space and will return it to you, they are a good person to ask if you have questions.

**Bartender:** This person will be behind the bar in the Mainspace theatre and they can sell drinks and snacks to you.

**House Technicians:** This person will run the lights and sound for the show and they sit in the “booth” which is a small room in the back of the theatre.

## Questions?

If you have any questions about anything you have read or seen in our Visual Story please contact the box office for more clarification. Call us at 416-504-7529 or email at [info@passemuraille.on.ca](mailto:info@passemuraille.on.ca).

**Thank you and we hope to see you soon!**

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