

theatre passe muraille

Theatre Passe Muraille (pronounced “Theatre Pass Mur-eye”)

Visual Story



This picture shows the exterior of Theatre Passe Muraille against a blue sky.
It is a brick building with red doors.

This Package can be used to help anyone access and understand their experience in the building. It aims to support people with autism, communication difficulties, learning disabilities and those with English as a second language.

Table of Contents

Theatre Passe Muraille is located at: 16 Ryerson Avenue, Toronto ON
Questions? Email jenns@passemuraille.on.ca or call 416-504-8988 x 2172

How to Get Here	Page 3
Theatre Passe Muraille Main Entrance	Page 4
The Lobby	Page 4
The Box Office	Page 6
The Washrooms	Page 7
The Theatre Spaces	Page 9
The Main Space	Page 9
The Mainspace Theatre (continued)	Page 11
The Backspace Theatre	Page 12
People you might see!	Page 13
Low Sensory Environment	Page 14
Questions?	Page 14

Need more information, or would you like to schedule a familiarization visit?

Contact Jenn Sartor | Producer

Email: jenns@passemuraille.on.ca Phone: 416-504-8988 x 2172

Our Access Initiatives are made possible with the support of



**THE
READY
COMMITMENT**

This picture features a green and white logo that includes the letters T and D. The included text reads The Ready Commitment.

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How to Get to Theatre Passe Muraille

Theatre Passe Muraille is located at 16 Ryerson Avenue in Toronto. We are one block North of Queen Street W and one block East of Bathurst Street.



This picture shows the location of Theatre Passer Murraile on a Map and lists the surrounding area. It is listed with a red mark.

By Car – parking info

There is a small amount of street parking available around the theatre. A paid parking lot (Green P) is located at the corner of Wolsley Street and Augusta Ave.

By the TTC

From Osgoode Station: Take the Queen Streetcar west to Bathurst Street. Travel back one block East on Queen to Ryerson Avenue. Then walk North on Ryerson one block.

From Bathurst Station: Take the Bathurst Streetcar south to Queen Street. Travel East on Queen one block to Ryerson Avenue. Then walk North on Ryerson one block.

TTC Accessible Trip Planner: http://www.ttc.ca/Trip_planner/index.jsp

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Theatre Passe Muraille Main Entrance



Theatre Passe Muraille is a building that has theatre, music and dance performances, as well as other events.

There are two (2) theatre spaces in our theatre. The Mainspace seats 175 people on two levels and the Backspace seats 45 people.

There is no automatic button to open these double doors from the outside, if you require an automatic opening door there is one on the door to the right of this door (the North Lobby door).

This picture shows the main entrance of Theatre Passe Muraille from the outside. It is a brick building with large red doors.

The Lobby

This is the space you will arrive at once you enter the building from outside. In the lobby you can pick up tickets, use the washroom or access the theatre spaces. There will often be a small bar open in the lobby as well.

Before the show starts the lobby might have a lot of people waiting for the theatre spaces to open and may be loud with their talking. You are safe in the lobby.

If you need to leave during a show for whatever reason you are welcome to sit in the lobby and you can ask the House Manager for help if you need it. You may still hear

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some of the
than inside

quieter



This picture shows the inside of the Theatre Passe Muraille Lobby. It features two large red doors that are the entrance to The Main Space.

Inside the lobby, you will enter and exit through these doors. Adjacent to the doors are the washrooms.



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This picture shows the inside of the Theatre Passe Muraille Lobby. It also features the interior view of the main entrance and the Washroom door. There is a combination water fountain and water bottle filling station on the wall between the main lobby double doors and the washroom door.

The Box Office



This picture shows the inside of the Theatre Passe Muraille Lobby. It also features the Theatre Passe Muraille box office and Bar (two tables in an “L” shape).

If you are visiting Theatre Passe Muraille you might need a ticket for your event. You might have bought tickets in advance or you might be buying them in person before the show. You can pick up purchased tickets or buy a ticket at the box office from the Box Office Associate.

When you enter the theatre for your show or event, an usher will take your ticket from you and scan it.

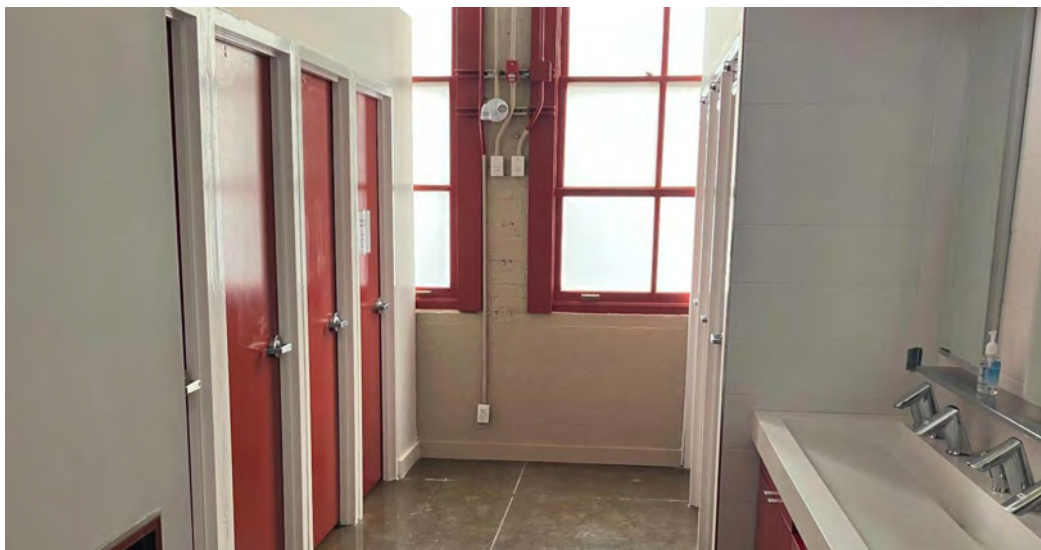
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The Washrooms

When facing the box office if you turn to the left there is a hallway to the washrooms. The washrooms are gender-neutral. There are accessible stalls in each washroom. There is a push button to enter the washrooms on the left side of the door.



This picture shows the inside of Theatre Passe Muraille Lobby. It also features the interior view of the main entrance and the Washroom door.



This picture shows the inside of the Theatre Passe Muraille washrooms. The washroom stalls have white walls and red doors.

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There are descriptions on the doors about what is inside each washroom stall so you can decide which one to enter based on your needs.



This picture shows the inside of a washroom stall. It features an adult-sized change table and an accessible sink.



This picture shows the inside of a washroom stall. It features a child-sized change table and toilet.

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The Theatre Spaces

There are two (2) theatre spaces in our theatre.

The **Mainspace** seats 175 people on two levels.

The **Backspace** seats 45 people on one level.

The Main Space



This picture shows the inside of the Theatre Passe Muraille Lobby. It features two large red doors that are the entrance to The Main Space.

The Main Space can be accessed through the lobby by passing through these doors. There is no automatic button to open these double doors from the outside, if you require an automatic opening door there is one on the door to the right of this door (the North Lobby door).

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The Mainspace doors will be opened half an hour before your show is set to start. Sometimes the stage or seating looks a little bit different depending on the show. If you need to leave the space at any time you can exit through the door to the lobby.



This picture shows the Main Space stage and audience seating areas, taken from the 2nd floor.



This picture shows the audience seating of the Main Space with a full audience, taken from the 2nd floor.

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The Mainspace Theatre (continued)

There is also an upstairs to this theatre where there is a bar and smaller stage, as well as more seating. You can go upstairs through the lobby or a staircase inside the theatre.



This picture shows the 2nd floor of the Main Space. It features a Bar area full of patrons and additional seating.

The Backspace Theatre

The Backspace usually opens 15 minutes before the show is scheduled to start. You may want to use the washrooms in the lobby before going to see your show.

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There are two entrances and exits to the space, one on the ground floor where you will enter the space, and an additional one accessible by a set of stairs outside of the space, to the second floor where there are a limited number of seats. This area is in front of the booth where the technician and stage manager sit during the show.



This picture shows the seating area of Backspace. It features black walls and ceilings, and red seats where you will be seated as the audience. This picture was taken from the stage.



This picture shows the stage area of Backspace. It features black walls and ceilings, and red seats. This picture was taken from the audience.

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People you might see!

Artists: This person will be involved with the performance, they will usually appear on stage and maybe pretending to be someone else as part of the play. They may or may not be in costume depending on the show.

Box Office Associate: This is the person who will be sitting in the box office and will welcome you when you enter the lobby. They will help you pick up your tickets to the show or help you buy tickets if you have not purchased tickets before coming to the theatre.

Front of House Manager: This person will be moving around the space to answer questions plus will make sure you get into the performance and see the show.

Volunteer Usher: This person will take your ticket from you before you enter the theatre space and will return it to you, they are a good person to ask if you have questions.

Bartender: This person will be behind the bar in the Mainspace theatre and they can sell drinks and snacks to you.

House Technicians: This person will run the lights and sound for the show and they sit in the “booth” which is a small room in the back of the theatre.

Theatre Passe Muraille is a Relaxed Environment

Theatre Passe Muraille, and all Theatre Passe Muraille shows have a Relaxed Environment. A Relaxed Environment is more welcoming and is created for audiences who have various access needs that a traditional theatre environment does not accommodate.

During a **Relaxed Environment performance**, an audience member can: enter and exit the theatre, move around throughout the theatre, can make noise or sounds, and those who need to keep their phone on will be able to do so as long as it is on silent or

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on vibrate. Our Relaxed Environment is a scent-free environment. Throughout the show, there will be some light over the audience.

A **Sensory Sensitive performance** at Theatre Passe Muraille includes the established Relaxed Environment PLUS the sound, lighting and projections or elements of the performances may be altered or designed for that specific show to better meet the access needs of any audience members who may be sensitive to sensory stimulation. Please check the show page or our Relaxed Environment page on our website to see when we have Sensory Sensitive Performances.

Our Relaxed Space

If you leave the theatre at any time during a performance there is a Relaxed space in the lobby you can visit. Our Relaxed Space is a quiet space equipped with comfortable seating, blankets, and sensory objects for any patrons who need a break from or would like to experience the performance in a more low-intensity environment.

If you decide to visit the Relaxed Space in the lobby, a Front of House Staff will be there to support you.

Questions?

If you have any questions about anything you have read or seen in our Visual Story please contact the box office for more clarification. Call us at 416-504-7529 or email at info@passemuraille.on.ca.

Thank you and we hope to see you soon!

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